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www.townsendenergy.com



Service Contract - Protection for Propane and Natural Gas Units

PROPANE & NATURAL GAS VALUE PLAN Forced Air Systems and Boilers

\$169.95 plus tax

The Value Plan covers many things that can typically go wrong with your heating system.

It also includes a FREE annual tune up once per contract season. This increases your systems longevity and performance and ensures that your system is operating at maximum efficiency. This saves you dollars that would otherwise be wasted in inefficient gas consumption. We utilized combustion testing equipment to test and adjust your gas burner; inspect your combustion chamber; clean and check electrodes, orifices and pilot tubes; oil all motors on the burner, blower and circulators; check all safety and operating controls and test for gas leaks.

Controls

- * Emergency Switch
- * High Limit Control
- * Primary Control
- * High Voltage Wiring
- * (exposed only)
- * Manual Thermostat
(heat only)

Forced Air Blower Parts

- * Blower Bearings
- * Blower Belt
- * Blower Complete
- * Blower Motor
- * Blower Pulley
- * Blower Shaft
- * Blower Wheel
- * Fan Control
- * Limit Control
- * Pilot Orifice

Burner Replacement Parts

- * Burner Fan
- * Burner Flange Gasket
- * Burner Housing Assembly
- * Burner Switch
- * Burner Motor
- * End Cone
- * Flame Roll Out Switch
- * Hot surface Ignitor
- * Thermocouple
- * Ignition Leads

- Ignition Wiring
- Low Voltage Wiring
(exposed only)
- Orifices
- Pilot Tubes
- Solenoid Valve
- Turbulator

PROPANE & NATURAL GAS COMFORT PLAN Premium Plan for Boilers

\$289.95 plus tax

The Comfort Plan includes all items covered by The Value Plan

PLUS the significant addition of the following major items to afford you the maximum protection and piece of mind.

INCLUDES gas fired hot water heater.

HOT WATER SYSTEMS

- * Adjust Boiler Water Pressure
- * Air Scoop
- * Air Vents
- * Aquastat
- * Automatic Water Feeder
- * Baffle
- * Balance Valves
- * Bearing Assembly
- * Blower circuit board
- * Burner Tubes (boiler only)
- * Check Valves
- * Circulator
- * Circulator Coupling

- * Circulator Impeller
- * Circulator Motor (1)
- * Circulator Pump (1)
- * Circulator Motor Mounts
- * Clock Thermostat
(Honeywell, White Rodgers and Maple Chase only)
- * Diaphragm Assembly
- * Draft Inducer
- * Draft Inducer Motor
- * Draft Regulator
- * Dual Valve
- * Expansion Tank
- * Extrol Tank

- * Feed Valve
- * Glass Gauge
- * Hot Surface Ignitor
- * Humidifier Pad & Water Solenoid
- * Ignition Control Module
- * Inshot Burner Tubes
- * Low Voltage Transformer
- * Low Water Cutoff Float
- * Low Water Cutoff Switch
- * Mixing Valves
- * Pilot Assembly
- * Pressure Reducing Valve
- * Purge Valve

- * Relief Safety Valve
- * Smoke Pipe
- * Temperature Gauge
- * Zone Valve Complete
- * Zone Valve Motor
- * Zone Valve Powerhead
- * Zone Valve Relay
- * Zone Valve Stem

SERVICES

- * Repair Heating System
- * Water Leaks
- * Vent baseboard or radiators
- * Flow Control Valves
- * Gate & Ball Valves

IMPORTANT NOTE: All contracts are subject to approval and systems MUST pass an initial inspection by one of our trained professionals.

Prices stated above DO NOT include sales tax.

Prices stated above DO NOT include cleaning of central air conditioning unit, a \$50 charge would apply.

for internal use

sales: _____

entered: _____

revised 4/2010

WATER HEATER PLAN
Gas Fired

\$69.95 plus tax

With our Water Heater Plan we will thoroughly inspect and provide parts for your gas-fired water heater. Parts and labor included for the following.

- | | | | |
|---------------------|-----------------------------|------------------------------|---------------------------|
| * Barometric Damper | * Burner Motor | * Smoke Pipe | PARTS NOT COVERED: |
| * Burner Coupling | * Emergency Switch | * Temp/Pressure Relief Valve | |
| * Burner End Cone | * Firromatic Thermal Switch | * Vacuum Breaker | |
| * Burner Fan | * Orifices and Pilot Tubes | | |

PARTS NOT COVERED:

- * Water Heater Tank
- * Piping and Fire Chamber

This is INCLUDED in our Gas Comfort Plan

General Conditions

This is a binding contract, please read carefully.

If there are any questions please call customer service at (585) 768-8188

- 1) Townsend Oil reserves the right to reject any service agreement if, upon inspection during our annual service, the system is found to be in unsatisfactory condition, obsolete or inaccessible.
- 2) Enrollment in one of our service plans covers emergency calls 24 hours a day, seven days a week when the emergency is a result of the failure of a covered item(s). An emergency call is defined as a complete system failure resulting in no heat or no hot water. Non-emergency repairs requested by the customer to be performed during off-business hours or falsely reporting an emergency condition will be invoiced at the overtime rate in effect at the time of service. Regular business hours are defined as M-F, 8 am to 5 pm.
- 3) In order to provide satisfactory service at the lowest possible pricing, the following are specifically excluded from the plan: open switches, power interruption, thermostats not calling for heat, excess amount or lack of water in the boiler, will call customer run outs, low pressure, rotary type and solid heat burning units or hot water domestic coils located within a boiler.
- 4) This agreement may be terminated by Townsend Oil, at it's discretion, and all work shall be agreed billable should anyone other than a Townsend Oil service technician perform any work on your gas burning equipment or should the customer purchase gas from a supplier other than Townsend Oil Coporation without prior written consent from Townsend Oil. (If applicable)
- 5) This agreement does not include repairs or replacement of parts damaged in the event of fire, flood or any other act of God which may effect the normal operation of the equipment.
- 6) Townsend Oil Corporation, it's successors or assigns shall not be responsible for any damages or injury, including environmental damage, arising from leakage or spillage from gas lines, gas tank or any system component, frozen pipes or regulator, customer negligence, water leaks, inability to acquire parts or any condition outside the control of Townsend Oil Corporation.
- 7) This service agreement renews automatically each year unless terminated in writing by either party. Payment is due within 30 days of invoice. Past due accounts will result in an assumed lapse in covergae and the plan considered null and void.

Accepted this _____ day of _____, _____

Account #: _____

Customers Signature: _____

Printed Name: _____

Service Address: _____, _____
street town or village

- Gas Value Plan
- Gas Comfort Plan
- Water Heater Plan

Equipment inspected and Service Contract approved _____, _____ by
date

_____ Townsend Oil Representative.